

Subj: **Your Survey Has Been Completed**  
Date: 2/27/2009 9:01:04 P.M. Eastern Standard Time  
From: support@dentalsenders.com  
To: info@bluthfamilydental.com



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	15 to 30 Minutes
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	Diane is a great teeth cleaner !!!

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Fri, 13 Mar 2009 2:40 pm

 **dental**  
Senders.com

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	15 to 30 Minutes
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	Nothing...

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Tue, 24 Mar 2009 12:08 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** This is a wonderful office, I have several co-workers coming there that I recommended.

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Tue, 24 Mar 2009 12:04 pm

**dental**

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	Diane is the BEST dental hygienist I've ever had. She explains everything that she needs to do for this or future appts. (xrays, check up by dentist etc) and has set me up with a hygiene schedule that is suited for me. I want to take her with me when I move !

Note: This e-mail was automatically generated. Please do not respond to this e-mail address; it comes from our automated alert system, which is not monitored for responses.

**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Mon, 23 Mar 2009 10:34 am

**dental**

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	I am so impressed with Bluth Family Dental - that I chose to have Dr Bluth do my restorative and I reside in Colorado!

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Mon, 23 Mar 2009 9:13 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** I am a new patient and I am very happy I found you. Dr. Barry and his staff are very kind, caring and the most important I feel that Dr. Barry is very honest. Thank you!

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Sun, 22 Mar 2009 11:16 am

# dental

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

- How would you rate your overall visit?**      Excellent
- When your appointment was over did you have a good understanding of your dental visit?**      Yes
- If requested, were your financial options explained to you?**      Yes
- Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?**      No
- Did the staff greet you properly?**      Yes
- Would you refer your friends and family to our dental office?**      Yes
- Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**      Thank you for always making me feel welcome and at ease.

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Tue, 24 Mar 2009 3:26 pm

## dental

### Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**

Laurie the receptionist gave me an accurate view of how much everything was going to be. She helped me tremendously. Also, my doctor, Dr. Fernandez, explained everything that was going to be done and did it tenderly. I was scared to go to the dentist and I let my teeth go until I met her. I will be coming back again and again until the work is done. Thanks so much !!!

Note: This e-mail was automatically generated. Please do not respond to this e-mail address; it comes from our automated alert system, which is not monitored for responses.

**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Sun, 8 Mar 2009 7:29 pm

# dental

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	My husband and I have been searching for a new dentist for the last couple weeks, somewhere closer to home. It was our first visit to Dr. Bluth's office and it was a very good visit. Everyone was kind and polite. Thanks for being so nice to us.

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Fri, 6 Mar 2009 7:14 am

# dental

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** Over 45 Minutes

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** Hi -- first visit for dental implant evaluation, over 1 hour wait - but the situation was explained to me. Second visit - for the implant surgery - only about 15 minutes. I was very impressed with Dr. Hennesey's surgery - and I really get very nervous about appointments. He is excellent (as Dr. Barry has always been!)

Note: This e-mail was automatically generated. Please do not respond to this e-mail address; it comes from our automated alert system, which is not monitored for responses.

**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Fri, 27 Feb 2009 7:29 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	Always a pleasure to visit the Bluth family dental center. They make you feel like a part of the family.

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Mon, 2 Mar 2009 5:42 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

- |   |   |
|---|---|
| <b>How would you rate your overall visit?</b>   | Excellent                                 |
| <b>When your appointment was over did you have a good understanding of your dental visit?</b>   | Yes                                       |
| <b>If requested, were your financial options explained to you?</b>  | I Already Understand My Financial Options |
| <b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>  | No  |
| <b>Did the staff greet you properly?</b>  | Yes                                       |
| <b>Would you refer your friends and family to our dental office?</b>  | Yes                                       |
| <b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b> | Everyone is always so nice at the office  |

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Thu, 26 Feb 2009 12:37 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

- |   |   |
|---|---|
| <b>How would you rate your overall visit?</b>   | Very Good                                   |
| <b>When your appointment was over did you have a good understanding of your dental visit?</b>   | Yes   |
| <b>If requested, were your financial options explained to you?</b>  | I Already Understand My Financial Options   |
| <b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>  | No  |
| <b>Did the staff greet you properly?</b>  | Yes   |
| <b>Would you refer your friends and family to our dental office?</b>  | Yes   |
| <b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b> | I enjoyed all my visits. Everyone is great, |

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Mon, 23 Feb 2009 8:51 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** I love the friendly environment in there... everybody treats you like family... and even better than that.

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Mon, 23 Feb 2009 7:34 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	My doctor and her assistant were great!!! I love coming to the dentist now!! Thank you all so much

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Fri, 20 Feb 2009 7:38 pm

# dental

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** Everyone is always, so very nice every time I attend an appointment at the Bluth Family Dental office. I would have to say, no tweaks needed, nothing could be any better than what it is already. A kind, warm and caring enviroment just the way it is. Thank you, to you all.

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Sun, 22 Feb 2009 8:40 pm

# dental

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**  
Question one: You've always excelled in your services  
Question two: Provide a winning Lotto # Sincere thanks for all your concerns of My dental issues. Warmest regards - Gene Secord, Sr.

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Mon, 16 Feb 2009 8:02 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?**

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** 30 to 45 Minutes

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** I've always been very pleased with my overall dental experience since I started coming to your office. You have an exceptionally nice staff. Service WITH a smile FOR a smile! Thank you, Claudia Street

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Tue, 17 Feb 2009 8:57 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

- |   |   |
|---|---|
| <b>How would you rate your overall visit?</b>   | Excellent   |
| <b>When your appointment was over did you have a good understanding of your dental visit?</b>   | Yes   |
| <b>If requested, were your financial options explained to you?</b>  | I Already Understand My Financial Options           |
| <b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>  | No  |
| <b>Did the staff greet you properly?</b>  | Yes   |
| <b>Would you refer your friends and family to our dental office?</b>  | Yes   |
| <b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b> | Your office is great, don't need to change anything |

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Tue, 3 Feb 2009 10:11 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	Both my check-up and cleaning went very smoothly. I felt comfortable both physically and mentally. My anxiety level was quite low, no pain, teeth clean, good times. The entire staff was polite and friendly. Thank you

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Mon, 2 Feb 2009 2:41 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** That was my first cleaning at your office and I really liked the hygenist I had, she was very gentle and my teeth felt nice and smooth when she was done. Thanks!

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From: DentalSenders.com <support@dentalsenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Fri, 20 Feb 2009 10:32 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** Always a pleasure to visit the Bluth Family dental Center.

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Fri, 20 Feb 2009 10:19 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	You done good!!

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**From:** DentalSenders.com <support@dentialsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Mon, 2 Mar 2009 1:33 pm

The logo for DentalSenders.com, featuring the word "dental" in a bold, lowercase, sans-serif font, followed by "Senders.com" in a smaller, lighter font.

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** I love this dental office. I have a phobia of getting any dental procedure done to me, even cleaning, but all of the staff are extremely friendly. sherri bluth is amazing and there is nothing i know of that can improve this wonderful office because it is already great!

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From: DentalSenders.com <support@dentalsenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Mon, 6 Apr 2009 9:21 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

- How would you rate your overall visit?**      Excellent
- When your appointment was over did you have a good understanding of your dental visit?**      Yes
- If requested, were your financial options explained to you?**      Yes
- Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?**      No
- Did the staff greet you properly?**      Yes
- Would you refer your friends and family to our dental office?**      Yes
- Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**      Excellent service as usual

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Thu, 26 Mar 2009 8:03 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

- How would you rate your overall visit?**            Excellent
- When your appointment was over did you have a good understanding of your dental visit?**            Yes
- If requested, were your financial options explained to you?**            Yes
- Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?**            No
- Did the staff greet you properly?**            Yes
- Would you refer your friends and family to our dental office?**            Yes
- Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**            I didn't mean to miss my appointment as I was out of town but as soon as I get back, I will call to make another appointment. I really feel very comfortable with my visits with Dr. Bluth. :- ) Thanks, Margaret Miecznikowski-Koon

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Mon, 12 Jan 2009 8:03 am



**dental**

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	Keep up the grat work!!!!!!

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Mon, 12 Jan 2009 3:02 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** I LOVE THE BLUTH FAMILY DENTAL SERVICE, I AM VERY COMFORTABLE WITH MY DR.THANK YOU.

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Mon, 5 Jan 2009 7:41 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	The Staff at Bluth Family Dental is always friendly, courteous and on time, I would highly recommend your office.

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From: DentalSenders.com <support@dentalsenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Mon, 22 Dec 2008 2:53 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** So far everything is great

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From: DentalSenders.com <support@dentalsenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Mon, 22 Dec 2008 10:03 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	Office staff is always cheerful, friendly and very helpful when it comes to insurance. Dental staff/dentist always explains in detail what they are doing, what can be done at a later time. Very happy with this office.

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Tue, 16 Dec 2008 1:47 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** keep making me smile.

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Fri, 12 Dec 2008 7:47 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	You are great

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## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	Over 45 Minutes
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	YES, I would strongly suggest free dental care for me. That would make my overall experience a 5 star experience. Also, please provide pedicure while i'm in the chair. Oh, and a ma-suse. A manicure would be nice too. If possible, have a dinner for me as I leave the office. That way I don't have to be bothered with feeding this family. And a laundry drop off while I wait would be extremely convenient. I think that is it for now. Thank you for your concern. Your favorite patient Carol Theed

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From: DentalSenders.com <support@dentalsenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Mon, 17 Nov 2008 10:01 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**

I was unable to keep my last appt. because my mother went into the hospital with the ambulance, unable to breathe, at 5AM that morning. I am looking forward to my next visit.

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From: DentalSenders.com <support@dentalsenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Tue, 18 Nov 2008 3:42 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Very Good

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** 15 to 30 Minutes

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** I Think Dr.Bluth is an excellent dentist, She cares and listen patients needs. She is the best.Carolina Morffe

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From: DentalSenders.com <support@dentalenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Mon, 8 Dec 2008 2:53 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** I am so happy that Bluth Family Dental was referred to me when I moved to South Florida. I have had nothing but pleasant experiences. Thank you.

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Sun, 7 Dec 2008 7:21 pm



**dental** senders

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	15 to 30 Minutes
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	I have been going to Bluth Dental for many years. I particularly enjoy Dr. Barry and his wonderful dental assistant. She is so attentive and skilled in what she is doing. Thank you for asking.

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Mon, 8 Dec 2008 6:17 pm

The logo for DentalSenders.com, featuring the word "dental" in a bold, lowercase, sans-serif font, followed by "Senders.com" in a smaller, lighter font.

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	non... thanks

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Thu, 13 Nov 2008 9:27 pm

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## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	you guys are great. Thanks for the excellent customer service.

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From: DentalSenders.com <support@dentalenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Sun, 16 Nov 2008 7:55 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** The entire staff is amazing. I have never felt so comfortable and welcome in a dentist's office.

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From: DentalSenders.com <support@dentalsenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Mon, 17 Nov 2008 7:26 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	YOU ARE GREAT

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From: DentalSenders.com <support@dentalsenders.com>

To: info@bluthfamilydental.com

Subject: Your Survey Has Been Completed

Date: Mon, 17 Nov 2008 6:56 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Very Good

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?**

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** I continue to have insurance billing problems I never had before w the same plan

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Mon, 15 Dec 2008 4:47 pm

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## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	Yes
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	i love you guys happy holidays thank you

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8/9/2009

**staff? Remember to add your name if you want us to know who completed the survey.**

**Your Survey Has Been Completed**

**your online account and authorize it.**

Always greeted kindly. Carol Theed

Rating: 5

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Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Fri, Aug 7, 2009 10:22 pm

**dental**

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Very Good

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** I liked how the dentist explained everything to me in clear terms and did not "dumb" things down nor talk down to me.

**Tell us what you like most about our office and/or**

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8/9/2009

**staff? Remember to add your name if you want us to know who completed the survey.**

**Your Survey Has Been Completed**

**your online account and authorize it.**

I liked being listened to and taken seriously, and treated with respect and as so I have a brain. Patricia Roxann Lehmen

Rating: 5

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8/10/2009

**staff? Remember to add  
your name if you want us  
to know who completed  
the survey.**

**Your Survey Has Been Completed**

**your online account and authorize it.**

Everyone was pleasant and courteous

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7/18/2009

Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Fri, Jul 17, 2009 7:47 pm

**dental**

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	Michelle is the best DH!!! Dr. Sherry is wonderful! Front Desk terrific!
<b>Tell us what you like most about our office and/or</b>	<b>This is a MicroSite® Review - To enable this review to be visible on your MicroSite®, please login to</b>

7/18/2009

Your Survey Has Been Completed

**staff? Remember to add  
your name if you want us  
to know who completed  
the survey.**

**your online account and authorize it.**

Rating: 5

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Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Fri, Jul 17, 2009 8:16 pm

**dental**

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?**

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** Keep up the good work! Everyone was very friendly.

**Tell us what you like most about our office and/or**

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7/18/2009

Your Survey Has Been Completed

staff? Remember to add  
your name if you want us  
to know who completed  
the survey.

your online account and authorize it.

Rating: 5

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7/13/2009

Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Sat, Jul 11, 2009 10:01 pm



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** 15 to 30 Minutes

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** Keep the waiting time to a minimum. I have referred many friends and family members to your office, do I get any reward point?

**Tell us what you like most about our office and/or staff? Remember to add your name if you want us to know who completed the survey**

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Prompt, clean and friendly, what else can we ask for. Keep up the good work. Daniel Saiz

7/13/2009

## Your Survey Has Been Completed

Rating: 5

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Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Fri, Aug 14, 2009 7:59 am

# dental

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**

**Tell us what you like most about our office and/or**

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8/14/2009

**staff? Remember to add your name if you want us to know who completed the survey.**

### **Your Survey Has Been Completed**

**your online account and authorize it.**

Always friendly, smiling, greet you when you arrive. If there are any problems, explanations are complete and concise. If I don't understand fully, it is explained again patiently. Margaret Rogers

Rating: 5

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Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Sun, Aug 16, 2009 2:01 pm

**dental**

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**

**Tell us what you like most about our office and/or**

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**staff? Remember to add your name if you want us to know who completed the survey.**

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The entire office is great. I have recommended the office to many people.

Rating: 5

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7/6/2009

Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Mon, Jul 6, 2009 10:43 am

The logo for DentalSenders.com, featuring the word "dental" in a bold, lowercase, sans-serif font, followed by "Senders.com" in a smaller, lighter font.

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** It was my fault, but I should of asked if I needed to have some bonding on my tooth that they said was having some movement on the gum being brushed to hard. Maybe next time. They probably would have told me if that is what I needed. Donna Ulrich

**Tell us what you like most about our office and/or** **This is a MicroSite® Review - To enable this review to be visible on your MicroSite®, please login to**

7/6/2009

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your name if you want us  
to know who completed  
the survey.**

**Your Survey Has Been Completed**

**your online account and authorize it.**

Rating: 5

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Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Fri, Jul 3, 2009 8:52 pm

**dental**

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**

**Tell us what you like most about our office and/or**

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**staff? Remember to add your name if you want us to know who completed the survey.**

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everyone is very friendly and helpful

Rating: 5

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7/1/2009

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Wed, Jul 1, 2009 1:51 pm

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?**

My very first visit was very nice. The people within the office and the people doing the exam and cleaning gave me the confidence to return for further work to be done. I do not remember a single thing about my second visit except opening my husband's truck door to head over to your offices for the further work to be done. My next memories did not begin until the next day.

**Tell us what you like most about our office and/or staff? Remember to add your name if you want us to know who completed the survey.**

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They behave and respond like real people instead of clones, giving a more relaxing atmosphere to a place that normally sends fear racing up and down my spine,

7/1/2009

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yet still telling the details that need to be told. Terry Spates

Rating: 5

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Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Sat, Jun 27, 2009 9:42 am

# dental

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** just love the office and the staff the ladies at the front desk are fabulous Dr. Barry is fabulous Dr. Hennessey wonderful Diane is the bomb

**Tell us what you like most about our office and/or**

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to know who completed  
the survey.**

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Rating: 5

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8/31/2009

Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Sat, Aug 29, 2009 10:23 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	The dentist is very nice and takes the time to talk to me and reassure me and is very clear about what is going on and what I need to do next. He treats me and talks to me like I am a real person with a brain. I would like to get my Dad in to see him. My Dad has an abscess in a tooth that is making him very sick.
<b>Tell us what you like most about our office and/or</b>	<b>This is a MicroSite® Review - To enable this review to be visible on your MicroSite®, please login to</b>

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Your Survey Has Been Completed

**staff? Remember to add your name if you want us to know who completed the survey.**

**your online account and authorize it.**

The office does not smell like a dentist's office and is not frightening. The atmosphere is calm and relaxed, and friendly. Patricia Roxann Lehman

Rating: 5

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Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Mon, Aug 31, 2009 6:30 am



## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** Have noiseless drill's.

**Tell us what you like most about our office and/or**

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Your Survey Has Been Completed

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I'm very satisfied with the care, attention and professionalism shown by everyone in the office. Juan Correa

Rating: 5

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**From:** DentalSenders.com <support@dentalsenders.com>  
**To:** info@bluthfamilydental.com  
**Subject:** Your Survey Has Been Completed  
**Date:** Sat, Aug 29, 2009 8:55 pm

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## Survey Response Report

One of your patients has just completed your survey. Here are the results:

<b>How would you rate your overall visit?</b>	Excellent
<b>When your appointment was over did you have a good understanding of your dental visit?</b>	Yes
<b>If requested, were your financial options explained to you?</b>	I Already Understand My Financial Options
<b>Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?</b>	No
<b>Did the staff greet you properly?</b>	Yes
<b>Would you refer your friends and family to our dental office?</b>	Yes
<b>Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?</b>	I would appreciate a pedicure while in the chair please.
<b>Tell us what you like most about our office and/or</b>	<b>This is a MicroSite® Review - To enable this review to be visible on your MicroSite®, please login to</b>

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Rating: 5

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**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Mon, Aug 10, 2009 10:34 am

# dental

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** Diane did a great job cleaning my teeth

**Tell us what you like most about our office and/or**

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Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Sun, Aug 9, 2009 9:33 pm

# dental

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** I Already Understand My Financial Options

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** Excellent as usual. Have referred friends to this practice and will continue doing so. Staff very friendly and professional. Wouldn't go anywhere else. Thanks for all you do and keeping my teeth clean.

**Tell us what you like most about our office and/or**

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Francisco J DelValle

Rating: 5

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Your Survey Has Been Completed

**From:** DentalSenders.com <support@dentalsenders.com>

**To:** info@bluthfamilydental.com

**Subject:** Your Survey Has Been Completed

**Date:** Sun, Aug 9, 2009 12:55 am

**dental**

## Survey Response Report

One of your patients has just completed your survey. Here are the results:

**How would you rate your overall visit?** Excellent

**When your appointment was over did you have a good understanding of your dental visit?** Yes

**If requested, were your financial options explained to you?** Yes

**Did you have to wait over 15 minutes past your appointment time to be seated? If so how long?** No

**Did the staff greet you properly?** Yes

**Would you refer your friends and family to our dental office?** Yes

**Are there any other comments you would like to make regarding your appointment or our dental office? What could we do in the future to improve your overall dental experience with us?** Ya'll are so totally groovey. My only complaint was I got NOTHING from the treasure chest.

**Tell us what you like most about our office and/or**

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